

土木工程拓展署 Civil Engineering and Development Department

2024 年服務承諾 Performance Pledge 2024

本署竭誠為市民提供高效率的服務。我們在 2024 年承諾的服務標準如下：
We aim to provide efficient and courteous services. The service standards we pledge for 2024 are as follows:

簽發許可證及牌照 Issue of Permits and Licences

<u>服務 Service</u>	<u>服務標準 Service Standard</u>
簽發爆炸品製造牌照*.....	2 天內
Issue of licence to manufacture explosives*.....	within 2 days
簽發爆炸品運送許可證.....	1 天內
Issue of permit to convey explosives.....	within 1 day
簽發爆炸品管有、貯存或使用/燃爆牌照*.....	2 天內
Issue of licence to possess, store or use/discharge explosives*.....	within 2 days
簽發礦場燃爆證書及個人使用爆炸品牌照(經考試及格).....	1 天內
Issue of mine blasting certificate and individual licence to use explosives (after passing examination).....	within 1 day
簽發香港天然沙進口最終用戶證明書*.....	2 天內
Issue of Hong Kong natural sand final user certificate *.....	within 2 days
簽發搬運沙粒許可證*.....	2 天內
Issue of sand removal permit*.....	within 2 days
簽發傾卸泥土執照 Issue of dumping licence	
電子執照*.....	1 天內
Electronic licence*.....	within 1 day
紙張執照*.....	2 天內
Paper licence*.....	within 2 days

* 上述服務時間標準由申請人符合簽發牌照規定/政府規定當日起計算。
The above service time standards commence after the pre-licensing requirements/ government requirements have been satisfied.

資訊服務 Information Services

<u>服務 Service</u>	<u>服務標準 Service Standard</u>
提供有關斜坡的資料.....	5 天內
Provide information about a slope.....	within 5 days
提供有關地質及天然資源的資料.....	4.5 天內
Provide information about geology and natural resources.....	within 4.5 days
答覆有關海事設施資料的查詢.....	7 天內
Responding to enquiries on information about marine facilities.....	within 7 days